



AXA

«Application Development Co-ordinator»

Contact information

Contact name AXA
Contact phone 020 3206 8300
Location England, South East, East Sussex, Eastbourne

Job details

Salary by agreement
Job type Permanent
Benefits: Our working environment is about the people which make us one of the Best Big companies to work for in the UK (Sunday Times) as voted by our own people. As you'd expect from a global leader, our reward package is a world-beater – here's a small selection of our current benefits;
An excellent performance related yearly bonus
Defined Contribution "Money Purchase" scheme (pension)
Pension Top Up, paying additional voluntary contributions to increase your retirement benefit
Generous holiday + Bank Holidays
Buy up to 5 days or sell up to 3 days holiday each year
Life Cover: 10 x Base Salary linked to our pension scheme
Private Medical Healthcare
Interest free loan scheme to help you buy season tickets for travel and parking
An award winning Career Development programme
External Discounts and My AXA Products & Discounts
We are an Equal Opportunities Employer

Requirements

Relevant IT qualification (can be supplemented by work experience)
Microsoft CRM experience desirable but not essential
Proven business analysis experience
Working experience and track record in 1st /2nd line technical support, software development projects, system testing and UAT
Good communication skills
Strong customer focus
Highly analytical, results-driven approach
Project management experience desirable but not essential

Job responsibilities

You'll manage the flow of complex queries escalated from Application Support to the Application Development team; providing analysis, recommendations and implementation of fixes (where possible) and escalate issues to the Application Development Manager when appropriate.
Supporting the development and maintenance of core applications (principally AXIS and PIWS) you'll ensure business and client requirements are addressed and implemented on an on-going basis. You'll provide analysis of complex user or business requirements and support the Application Development Manager in day to day technical decision making regarding design, implementation and testing of all new features. You will be

responsible for managing the delivery schedule (project plan) for each application development cycle, ensuring accountability for timely delivery and escalating issues to the Application Development Manager if required. Responsible for requirement analysis, providing documentation, translation into technical requirements and solution implementation You'll co-ordinate and manage system testing and UAT activities. Supporting the delivery of training activities ensuring that adequate technical input is available for the production of relevant system training materials and delivery of training programmes.

This job is posted on the employment service «www.jobgear.co.uk»