



## YORKSHIRE WATER

## «Developer Services Coordinator»

### Contact information

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Contact name	Yorkshire Water
Contact phone	01274 692653
Location	England, North West, Manchester, Bradford

### Job details

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Salary	£19805 - £24756 per Year
Job type	Temporary
Benefits:	Salary & Benefits - £19,805 - £24,756 per annum depending on experience + pension + quarterly performance related bonus + 25 days annual leave + training & development opportunities in line with the Developer Services Co-ordinator progression plan

### Requirements

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You will have the ability to develop and maintain effective internal and external relationships with colleagues and customers, display excellent interpersonal, communication and customer service skills and will be computer literate. The successful candidate will be enthusiastic with the ability to demonstrate drive, dedication and ambition to deliver first class customer service skills and demonstrate the ability to negotiate and influence and work on your own initiative.

You will be an effective time manager in order to meet stringent timescales, with the ability to multi-task, as the role demands. Commitment and flexibility is key, along with the ability to cope under pressure, calmly and rationally in a sometimes stressful environment.

### Job responsibilities

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As a Developer Services Coordinator, you will respond to requests and applications for new mains schemes, self lay schemes (along with routine in-line connection notifications), service connections, lead renewals, disconnections and illegal connections. You will also respond to requests and applications for new mains schemes, self lay schemes (along with routine in-line connection notifications), service connections, lead renewals, disconnections, illegal connections and metering enquiries

You will respond to written and telephone enquiries from external customers in line with regulated service standard. You will be expected to manage your own individual work queues effectively, ensuring that all commitments are met through own effective time management. You will also complete all work items allocated with the given SLA, to adhere to stringent Water UK targets. We want to ensure that we can give customers a seamless and consistent customer experience whilst improving our performance and providing exceptional value for money. You will have the ability to develop and maintain effective internal and external relationships with colleagues and customers, display excellent interpersonal, communication and customer service skills and will be computer literate. The successful candidate will be enthusiastic with the ability to demonstrate drive, dedication and ambition to deliver first class customer service skills and demonstrate the ability to negotiate and influence and work on your own initiative.

You will be an effective time manager in order to meet stringent timescales, with the ability to multi-task, as the role demands. Commitment and flexibility is key, along with the ability to cope under pressure, calmly and rationally in a sometimes stressful environment.

This job is posted on the employment service «[www.jobgear.co.uk](http://www.jobgear.co.uk)»